# ALTSA: Aging and Long Term Support Administration



#### **Vision**

Seniors and people with disabilities living in good health, independence, dignity, and control over decisions that affect their lives

#### **Mission**

To **Transform Lives** by promoting choice, independence and safety through innovative services

Serving approximately **74,000** individuals per year

- Average monthly caseload 64,000
  - 36% individuals with disabilities
  - 64% seniors



# Permanent Supportive Housing (PSH) for ALTSA Populations

- Why permanent supportive housing for ALTSA clients?
- Eligibility
- Contracting
- How we envision the referral flow
- Connections and communication





**HCA** 

BHA

**ALTSA** 

Tribes

**MCOs** 

**BHOs** 

HCS/ AAAs

SH/SE – Physical Health Conditions SH/SE – Behavioral Health Conditions

SH/SE - LTSS

SH/SE – Tribal Members

## 1115 PSH Eligibility

#### Meet one of the following criteria:

- 1. Chronically Homeless persons with disabilities (as defined by HUD), or
- 2. Frequent or lengthy institutional contacts, or
- 3. Frequent or lengthy adult residential care stays, or
- 4. Frequent turnover of in-home caregivers or providers, or
- 5. PRISM Risk score of 1.5 or above

## **ALTSA PSH eligibility requires...**

1. 1115 PSH eligibility

#### **PLUS**

- 2. Meets ALTSA target population eligibility (aged, blind or physically disabled) which includes:
  - A Medicaid financial determination
     and
  - An assessment of an individual's functional unmet needs

# **Understanding Functional Eligibility**

Activities of Daily Living (ADLs)

Routine activities that people tend to do everyday, including such things as:



# Comprehensive Assessment Reporting Evaluation (CARE)

- Single assessment tool used across aged and disabled populations. The assessment performs the following functions:
  - Functional eligibility determination for state plan and waiver services
    - Medical
    - Psych/social
    - ADLs/IADLs
  - Identification of service plan needs
- Service Episode Record (SER): case notes
- Client Details (demographics and case management tools)
- Included are other assessments such as the Mini-mental Status Exam, Iowa
  Depression Scale, Cognitive Performance Scale, Zarit Burden Scale, an alcohol/
  substance abuse screening tool and the Supports Intensity Scale.



## What You'll Need to be an ALTSA Provider

#### **Client Service Contract**

- Meet general contractor requirements\*
  - Experience to provide services per contract
  - Business License
  - Administrative and accounting procedures
  - Criminal history background check
  - Insurance requirements
  - Sufficient staffing, no history of significant deficiencies, etc.

#### Have a specific commitment to:

- Permanent Supportive Housing and Housing First principles,
- HUD's health and safety standards for affordable housing,
- State and federal privacy and security regulations,
- Harm reduction principles, and
- The provision of services to people with complex long term care needs.



\*

https://www.dshs.wa.gov/altsa/home-and-community-services/information-potential-medicaid-contractors

## **Provider Qualifications**

1. The Supportive Housing Agency must have at least one year of demonstrated experience and ability to provide services per the specifications in this contract and maintain all necessary licenses, registration, and certification as required by law.

**Employees of the Supportive Housing Agency providing Community Choice Guide: SH Specialist services must meet the following criteria:** 

- Bachelor's degree in in a related field with one years' experience in the coordination of supportive housing or in the coordination of independent living services in a social service setting, or
- Two years' experience in the coordination of supportive housing or in the coordination of independent living services in a social service setting under qualified supervision.
- If the services to be provided require licensure or certification, the employee shall have the applicable license or certification, which shall be current and in good standing.
- 2. Certification of commitment to Supportive Housing quality standards include the following to ensure delivery of quality services and common program practices across provider agencies

## **ALTSA Supportive Housing Providers**

#### Will have a contract with ALTSA that will cover:

- Ability to bill hourly for pre-tenancy or post-tenancy supports
- Ability to bill daily for permanent supportive housing services

#### Will participate in:

- Continuous improvement processes, including joint learning circles/fidelity reviews with the Behavioral Health Administration (BHA) to assure provider consistency
- Data collection to determine outcome measurements.

### **Authorization:** HCS or AAA authorizes PSH services

ALTSA HQ prescreen: email or phone call Referral to
ALTSA case
manager (CM)
and connection
to PSH provider
(hourly billing)

PSH provider locates housing, works with CM to arrange move

Client move-in (daily service billing)

### Let's make it work!

#### We want:

 To partner with providers to create a flexible, responsive, low barrier service to meet the needs of clients with complex needs

#### We will provide:

- Single point of contact for pre-screenings
- Help connecting with and navigating ALTSA assessment and case management processes
- Case consultation to help ensure good resource usage and outcomes

# **ALTSA Housing Contacts**

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# **DSHS** Regions

