

24th Annual Conference on Ending Homelessness

Workshop Descriptions, Wednesday, May 21, 2014

A1 Partnering With Landlords For Housing Placement & Retention

Learn from the experts how to engage landlords, develop relationships, and advocate for your clients in order to improve outcomes in your rapid re-housing or prevention program. Session will include tactics, tools, and models for working with high-barrier clients.

Moderator:

Vivian Wan, Associate Director, Abode Services

Vivian is the Associate Director for Abode Services, one of the largest and most effective housing and homeless service providers in the San Francisco Bay Area. In her role, she promotes affordable housing for the most at-risk in our community, including individuals and families who are homeless, most of which have significant disabilities. She oversees over 35 programs, helps build new supportive housing developments, and administers over \$9 million of subsidies each year—all of which keep over 1,800 people in homes each night. Vivian holds a master's degree in Social Welfare from University of California, Berkeley in the area of Management and Planning. Before coming to Abode Services in 2006, she worked extensively in the areas of homelessness, foster care, community development, and is a former Peace Corps Volunteer. She has devoted her career to assisting people with multiple barriers succeed in their housing, health, and economic goals.

Panelists:

Emily Grossman, Program Manager, Catholic Community Services of Snohomish County

Emily manages Coordinated Entry and Rapid Re-Housing at Catholic Community Services in Snohomish County, Washington. Emily has worked with homeless and imminently homeless individuals and families for over nine years as a homeless program coordinator, landlord/tenant attorney, housing counselor, and mediator.

Adrienne Solenberger, Housing Case Manager, Catholic Community Services of Whatcom County

Adrienne, Housing Case Manager for Catholic Community Services, has been working with persons who experience chronic homelessness for the past four years. Beginning her career in 2001, working with at-risk youth and families has provided her with a repertoire of experience connecting constituents with community resources to build sustainable lives. Adrienne's expertise in cultivating and preserving both private and corporate landlord relationships is directly reflected in clients' ability to maintain safe and stable housing. She is recognized as a local subject matter expert in Whatcom County both with recruiting new and maintaining excellent relationships with existing landlords for our scattered-site Permanent Supportive Housing program.

A2 Commerce Update On The Consolidated Homeless Grant

Join the Consolidated Homeless Grant (CHG) program managers to discuss updates to the CHG, including the inclusion of the Housing and Essential Needs (HEN) program and the Ending Family Homelessness (EFH) program. This session will also address CHG requirements for coordinated entry, rapid re-housing, and targeted prevention.

Presenter:

Kathy Kinard, Grants Operations Manager, Washington State Department of Commerce As the Washington State Department of Commerce Grants Operations Manager, Kathy supports a dynamic team of program experts whose mission is to end homelessness by effectively delivering grant dollars to an experienced network of homeless housing providers.

A3 Implementing A Coordinated Engagement System For Young Adults

Homeless young adults are a critical population in our communities. Learn about implementation of coordinated entry programs for young adult housing in King and Whatcom counties. Unique challenges of working with young adults, lessons learned, and ideas for including young adults in your community's coordinated entry will be addressed.

Moderator:

Megan Gibbard, Homeless Youth & Young Adult Project Manager, King County Department of Community & Human Services

Megan is the Homeless Youth and Young Adult Project Manager with the King County Committee to End Homelessness. She was previously the Executive Director of Teen Feed and has 10 years of clinical experience with homeless youth. She received her MSW from the University of Washington in 2004 and her LICSW in 2011.

Panelists:

Jerred Clouse, Program Supervisor of King County's Coordinated Engagement System, Catholic Community Services of Western Washington

Jerred is currently the Program Supervisor of King County's coordinated engagement system for young adults. He previously supervised a suburban young adult shelter and has experience in providing services in residential treatment programs for sexually reactive youth and chemically dependent teens. He is a graduate of the University of Washington and is enrolled to begin at the Evans School of Public Affairs' Executive MPA program in October 2014.

Hannah Fisk, Programs Advisor, Northwest Youth Services

Hannah has over 8 years of experience working specifically with at-risk and homeless youth. She is responsible for the homeless housing programs offered specifically to youth in Whatcom County. She is a graduate of Eastern Washington University where she received her Master's degree in Social Work. She is passionate about working in a community that strives to provide these resources to young people in a way that meets their individual needs and takes into account the hardships they have faced in their young lives. She believes that youth are inherently great but sometimes they just forget. As a result she find joy in the privilege of assisting youth in figuring out their great qualities.

A4 Federal Housing Policy: What's On The Horizon & How Washington Advocates Can Impact Decisions In The Other Washington

Learn about the effort to increase housing for people with the lowest incomes through the National Housing Trust Fund and the United for Homes campaign. Sheila Crowley and Ben Miksch will talk about current proposals and how Washington State advocates can have an impact on this and other federal programs that prevent and end homelessness.

Moderator:

Ben Miksch, Affordable Housing Policy & Advocacy Specialist, Washington Low Income Housing Alliance

Ben works on affordable housing policy and advocacy for the Washington Low Income Housing Alliance. He has spent nearly a decade working in politics in one form or another, including spending several years in Washington, D.C. working on tax and housing policy for U.S. Senator Maria Cantwell.

Panelist:

Dr. Sheila Crowley, President & CEO, National Low Income Housing Coalition

As the President and CEO of the National Low Income Housing Coalition, Sheila heads a membership organization dedicated solely to ending the affordable housing crisis in America. She joined the staff in December 1998, after two decades in Richmond, Virginia in organizational leadership, direct service, policy advocacy, and scholarship. She is a social worker with a bachelor's (1976), Master's (1978), and Ph.D. (1998) from the School of Social Work at Virginia Commonwealth University. She is an adjunct faculty member for the VCU School of Social Work and for George Mason University Department of Social Work, teaching social policy, social justice, policy advocacy, and community and organizational practice. She was the 1996-1997 Social Work Congressional Fellow, where she served on the Democratic staff of the Housing Subcommittee of the United States Senate Banking Committee. From 1984-1992, she was the Executive Director of The Daily Planet, a multipurpose homeless service and advocacy organization in Richmond.

A5 Serving Transgender Clients Within The Housing First Setting

Transgender individuals are often discriminated against, leading to high rates of homelessness. This session will explore how the Housing First model provides support and wraparound services to meet the complex needs of transgender individuals. We will be presenting information on how to provide advocacy and create safer spaces.

Presenters:

Levi Dineson, Project Manager, DESC

Levi graduated from UC Santa Cruz with a double major in Feminist Studies and Literature. He has been working for DESC since 2007 and is currently the Project Manager for DESC's newest location in West Seattle. Since moving to Seattle, Levi helped form the Seattle Street Medic Collective, focusing on providing emergency response trainings to the community, with a focus on Trans* awareness and social justice.

Ryan Yanke, Project Manager, DESC

Ryan holds a Master's degree in Human Development and Family Studies from Colorado State University. Ryan has presented his research on the treatment of Trans* individuals by medical and mental health professionals at the University of Maryland, Colorado State University, and the Rocky Mountain Psychological Association. He has been invited as a guest lecturer to cover a variety of issues that influence the lives of Trans* identified individuals across the life span. Ryan has worked for four years and is currently a Project Manager.

A6 Who Gets Into Housing First? Targeting Efforts For Effective Resource Allocation

Resource allocation is a complicated struggle in most communities. Learn about finding clients with the greatest needs, strategically targeting limited resources, prioritizing tenant selection and creative client engagement. Hear how agencies can assist to determine vulnerability, analyze system utilization, evaluate key outcomes, and collaborate to most effectively serve this population.

Presenters:

Christina Clayton, Clinical Programs Entry Services Manager/SAMHSA Project Manager, DESC Christina has worked at DESC since 1999 in the capacity of mental health homeless outreach worker, intensive case manager, supervisor, project manager and program manager. She currently manages SAMHSA grants and oversees clinical programs including homeless outreach, intensive case management, assertive community treatment, crisis respite, and integrated primary care. She is SOAR-trained, is a SOAR trainer, and helps coordinate a local SOAR Steering Committee and related trainings in Seattle. She is a practicum instructor and Affiliate Clinical Instructor at University of Washington School of Social Work and presents at various conferences and trainings.

Lauren Fay, Project Manager, DESC

Lauren is the Project Manager of DESC's Aurora House supportive housing program, which provides supportive housing to 87 formally homeless adults living with severe mental illness and addictive disorders. She has been an employee at DESC since 2008, working in entry services and mental health outreach. Lauren has been a lead trainer of the DESC Vulnerability Assessment Tool since 2010 and participated in the research project conducted by the University of Washington.

Noah Fay, Project Manager, DESC

Noah is the Project Manager of DESC's 1811 Eastlake, a supportive housing project serving formally homeless adults suffering from chronic alcohol addiction. He has been an employee at DESC since 2004 and has worked in the shelter program, mental health outreach, and housing clinical support. Noah has been a lead trainer of the Vulnerability Assessment Tool since 2011 and participated in the research project conducted in partnership with the University of Washington.

A7 Emerging Issues, Challenges, & Opportunities For Ending Veteran Homelessness

Join the US. Department of Housing and Urban Development (HUD) for a discussion on ending veteran homelessness based on our experience in Washington State with McKinney Act projects and Continuum of Care organizations. This workshop includes a national update and a discussion regarding future opportunities to end veteran homeless with a focus on potential funding sources and emerging policies and initiatives.

Presenter:

Bill Block, Regional Administrator, Region X (Alaska, Idaho, Oregon, & Washington), U.S. Department of Housing & Urban Development

Bill is the HUD Regional Administrator for Region X, serving Alaska, Idaho, Oregon and Washington. Bill was an attorney whose practice was focused on complex real estate transactions on behalf of both private and public entities. In 2005, then-King County Executive Ron Sims asked to serve as Director of the Committee to End Homelessness and he was

responsible for working with 70 local government, non-profit and for-profit entities, faith-based communities, philanthropies and formerly homeless people in implementing the County's 10 Year Plan to End Homelessness in Seattle/King County. During his tenure, some 5,000 housing units were funded for homeless and at-risk individuals and families.

Raised in the Hyde Park neighborhood of Chicago, Block attended Pomona College and the University of Chicago School of Law where he received a Juris Doctor and was Editor-in-Chief of its Law Review. He clerked for U.S. Supreme Court Justice Harry Blackmun for two years.

Ann Oliva, Director of the Office of Special Needs Assistance Programs, CPD Headquarters, U.S. Department of Housing & Urban Development
Biography is coming soon.

Jack Peters, CPD Regional Office Director, Seattle Regional Office, U.S. Department of Housing & Urban Development

Jack's public service career has been primarily with HUD's Community Planning and Development Offices in the field. In mid career, Jack transferred from Chicago HUD to Seattle HUD to serve as Director of Community Planning and Development (CPD) in the then Seattle Area Office. Most recently he has served as CPD Director for the Seattle Regional Office. Jack is currently a member of HUD's Region 10 Sustainable Communities Team and he participates on the HUD DOT EPA Sustainability Partnership Work Group and in the review of Sustainability Community Planning Grant Program applications. In addition, he serves on the University of Washington Department of Design and Urban Planning Professionals Council where he mentors graduate students, the Washington State Farm Worker Housing Trust, and on various other HUD national task forces and advisory committees.

A8 Rapid Re-Housing Models & Practices: Progressive Engagement & Related Approaches

Rapid re-housing has rolled out in many ways. Some programs use a progressive engagement or phased approach, where subsidy and case management begin light and progress to greater intensity, if needed. Presenters will explore how these methods work in practice. Audience will have ample opportunity for questions.

Presenters:

Katharine Gale, Co-Founder & Principal, Focus Strategies

Katharine is a consultant from the San Francisco Bay Area with more than 20 years experience in the fields of homeless assistance, special needs housing, and community development. She is cofounder and Principal Associate of Focus Strategies, a firm dedicated to helping communities use local data to shape programs and develop crisis response systems to end homelessness. Previously, she served as a policy director and regional coordinator for the United States Interagency Council on Homelessness.

Vivian Wan, Associate Director, Abode Services

Vivian is the Associate Director for Abode Services, one of the largest and most effective housing and homeless service providers in the San Francisco Bay Area. In her role, she promotes affordable housing for the most at-risk in our community, including individuals and families who are homeless, most of which have significant disabilities. She oversees over 35 programs, helps build new supportive housing developments, and administers over \$9 million of subsidies each year—all of which keep over 1,800 people in homes each night. Vivian holds a master's degree in Social Welfare from University of California, Berkeley in the

area of Management and Planning. Before coming to Abode Services in 2006, she worked extensively in the areas of homelessness, foster care, community development, and is a former Peace Corps Volunteer. She has devoted her career to assisting people with multiple barriers succeed in their housing, health, and economic goals.

A9 Coordinated Entry/Assessment: Successes, Challenges, & Systemic Impact

This session will cover the good, the bad, and the ugly of managing a coordinated entry/assessment program, necessary course corrections that have been made and how the program can bring about change within the homeless system.

Moderator:

Andy Silver, Executive Director, Council for the Homeless

Andy helped design and implement coordinated assessment in Clark County, which led to reorganizing and doubling in size of the Council for the Homeless. Along the way, he learned lots of lessons about how running a coordinated assessment affects an organization.

Panelists:

Monica Bernhard, Housing Solutions Center Manager, Kitsap Community Resources

Monica works for Kitsap Community Resources as the Manager of its Housing Solutions Center. In early 2012, she led the overall implementation of the coordinated entry system in Kitsap County and has learned much about what works and how best to address some of the common challenges we all face.

Mike Boldt, Housing Solutions Center Director, Council for the Homeless

Mike is the current and inaugural director of Clark County's coordinated assessment program. He helped create the program and knows the ins and outs of what it is like to run a coordinated assessment.

Daniel Ramos III, Homeless Families Coordinated Assessment Program Coordinator, The Salvation Army Spokane Regional Services

Biography coming soon.

A10 How To Become Licensed With DBHR & Certified To Provide A Recovery Support Service

The Division of Behavioral Health and Recovery is presenting the standards for becoming a licensed behavioral health agency, certified to provide recovery support services requiring program specific certification. The services covered will be Employment, Peer Support, Medication Support, Wraparound Facilitation, and Applied Behavior Analysis. Attendees will learn how to provide such services as a stand-alone agency or through an agreement with another licensed behavioral health agency. The question of how to apply to receive Medicaid funds will also be discussed.

Presenters:

Amie Roberts, Mental Health Program Administrator, Division of Behavioral Health & Recovery, Washington State Department of Social & Health Services

Amie is a Mental Health Program Administrator for the Division of Behavioral Health and Recovery (DBHR). She has worked in the substance abuse and mental health communities in Utah and Washington for over ten years. She has an academic background in counseling and

is a Licensed Mental Health Counselor and Certified Public Manager. Amie has participated in committees for WAC revisions, survey tool design, and the behavioral health database design at DBHR. She has contributed in trainings regarding the behavioral health WAC and offered technical assistance and reviews for DBHR throughout Washington State.

Representative from the Greater Columbia Regional Support Network
Speaker name and biography coming soon.

A11 Homeless Persons' Bill Of Rights

Hear about Homeless Persons' Bill of Rights legislation that has passed or is pending in state capitals across the country with an artistic, in-depth powerpoint presentation of the organizing campaign Western Regional Advocacy Project (WRAP) members have launched in California and Oregon. The WRAP campaign is committed to halt the reemergence of yesteryears anti-okie and sundown town ordinances that have come back today.

Presenters:

Paul Boden, Executive & Organizing Director, Western Regional Advocacy Project

Paul became homeless at the age of 16 after the death of his mother. He began volunteering at a drop-in shelter in San Francisco in 1983, eventually becoming a program director there. He then worked as a case manager in a supportive hotel program for mentally ill people. Paul served as Executive Director of San Francisco's Coalition on Homelessness for 16 years and founded the Community Housing Partnership, a nationally recognized permanent housing corporation with optional supportive services. He served as president of its Board for 10 years. Paul was also a board member of the National Coalition for the Homeless and co-chair of its civil rights and grassroots organizing workgroup. He has received dozens of community awards during the last 25 years and recognition from the city and county of San Francisco, California, and Congress. Paul regularly writes articles and op-eds and travels nationally giving talks and trainings.

Sara Rankin, Associate Professor of Lawyering Skills, Seattle University School of Law

Professor Rankin teaches lawyering skills, including applied legal analysis, legal research and writing, and general principles of trial and appellate procedure and advocacy at Seattle University School of Law. Prior to her legal career, Professor Rankin received her M.Ed. from the Harvard Graduate School of Education, where she studied organizational and social change in the context of education reform. Professor Rankin's teaching and scholarship interests include legislative process, drafting, and advocacy, as well as legal issues affecting the homeless. She is a frequent commentator on legislative drafting, advocacy, and policymaking issues as a co-editor of the Legislation Law Professors Blog. Professor Rankin has recently published two significant articles on legal issues affecting the homeless: A Homeless Bill of Rights (Revolution) is the first significant survey of homeless bills of rights across nine states and the U.S. territory of Puerto Rico ([available here](#)) and Invidious Deliberation: The Problem of Bias in Federal Hate Crime Legislation aims to support efforts to add homelessness to anti-bias legislation ([available at here](#)).

A12 The Mockingbird Society's Culture Of Foster Care Training

This training is designed to cultivate a deeper understanding of the complexity of the foster care experience. The curriculum centers the youth perspective and acknowledges how the foster system can support youths' healthy development and positive outcomes. Real challenges and negative outcomes youth experience, including homelessness, will also be highlighted.

Moderator:

Franceska Hinkamp, Yakima Engagement Specialist, The Mockingbird Society

Franceska coordinates programming for the Yakima Chapter of the Mockingbird Youth Network, composed of youth ages 13-25 who have experienced foster care, kinship care or homelessness.

Panelists:

Youth members of the Yakima Chapter of the Mockingbird Youth Network

Speaker names and biographies are coming soon.

A13 Housing First & Substance Use: Examining Drug Use Issues & Harm Reduction Interventions

The first half of this workshop will explore the connections between drug-related activity and housing acquisition and retention, provider and consumer attitudes about drug use, and strategies for addressing concerns. In the second half, participants will gain an understanding of the planning, implementation, and possible outcomes of alcohol management.

Presenters:

Noah Fay, Project Manager, DESC

Noah is the Project Manager of DESC's 1811 Eastlake, a supportive housing project serving formally homeless adults suffering from chronic alcohol addiction. He has been an employee at DESC since 2004 and has worked in the shelter program, mental health outreach, and housing clinical support. Noah has been a lead trainer of the Vulnerability Assessment Tool since 2011 and participated in the research project conducted in partnership with the University of Washington.

Hector Herrera, Project Manger, DESC

Hector is the Project Manager of Evans House, a supportive housing program for vulnerable adults with mental illnesses and/or developmental disabilities. He has been with DESC since 2004, working in the Main Shelter and at 1811 Eastlake, a harm reduction based housing project for men and women living with chronic alcoholism.

Daniel Malone, Director of Housing Programs, DESC

Daniel is the Director of Housing Programs at DESC. He has been working at DESC for nearly 25 years in permanent supportive housing emergency shelter programs targeted to chronically homeless men and women with severe disabling conditions. He is involved in all aspects of program development, implementation, operation, and evaluation of DESC's housing and shelter programs.

A14 An Exploration Of Caring For Others & Self

Have you noticed that caring and pain often go hand in hand? It's as if we believe that if we really care about someone or something, we also have to carry some pain. But is this really necessary? I invite you to explore this with me. Let's see what we can discover together.

Presenter:

Rebekah Demirel, Acupuncturist, Good Life Acupuncture Rebekah is a licensed acupuncturist and counselor, specializing in emotional trauma. She is a former British Columbia ambulance paramedic and paramedic trainer for over two decades. Rebekah was a homeless teen and a survivor of the foster care system. Her personal story of her teen years can be found in this recent [Crosscut series on youth homelessness](#).

Rebekah's work includes helping people struggling with addiction, stress, and grief. She is a strong advocate of women's health and empowerment, and she enjoys connecting with people, sharing her wisdom, wit, and compassion.

A15 Employment Strategies For Rapid Re-Housing

Increased income through employment is a critical component for long-term housing stability for homeless families, and therefore, a necessary part of rapid re-housing (RRH) programs. Employment service providers for RRH families will explore different strategies that enhance employment skills and workforce connections, including employability readiness workshops, employment navigation and transitional employment.

Moderator:

Liza Burell, Senior Manager, Building Changes

As Senior Manager at Building Changes, Liza provides capacity building, research, and training to agencies to increase economic opportunities, rapid-re-housing and align systems for homeless families. Liza has 11 years' experience in developing case management, education, and training programs. She was previously the Director of Workforce Education at Bellevue College and has over nine years' experience working with homeless youth at YouthCare in Seattle. Liza received her MSW from the University of Washington.

Panelists:

Diane Giannobile, Branch Manager, Career Path Services

Diane has been dedicated to workforce development in Pierce County since 2003. During this time she has worked at connecting diverse populations of job seekers with employers. Her focus is empowering people and enhancing the workforce. Currently she is employed with Career Path Services as a Branch Manager, overseeing employment services using a transitional jobs model.

Kim Leach, Deputy Director, Serenity House of Clallam County

Kim is Deputy Director of Serenity House of Clallam County in Port Angeles, Washington where she has worked since 2003. She supervises the Housing Resource Centers, Family Services, Youth & Young Adult Services, and Children's Services. Kim earned her Bachelor of Arts degree in Human Services from Ottawa University, Ottawa, Kansas in 1992. She has over 23 years experience in program development, implementation and direct service. In her career, she has worked and volunteered in childcare, child advocacy, teaching, after-school programs, teen pregnancy reduction, research, community corrections, domestic violence,

drug counseling, substance abuse prevention and homelessness. Kim's passion and focus lies in strengthening the lives of children, youth, and families.

Tanner Phillips, Housing Stability Manager, Neighborhood House

Tanner is the Housing Stability Manager at Neighborhood House in Seattle, Washington. Tanner has worked with various successful workforce development, educational, and housing programs. His team's current approach to rapid rehousing embraces the idea that successful housing placement and lasting housing stability are inseparably linked with other key components of self-sufficiency, most notably employment and financial empowerment.

A16 Commerce Update On The State 10-Year Homeless Plan

Join Washington State Department of Commerce staff for an update on the state's Ten-year Homeless Plan, coordinated entry, the Ending Family Homelessness program, transitional housing conversions, the Housing and Essential Needs program, and implications of the Affordable Care Act.

Presenters:

Tedd Kelleher, Managing Director of the Housing Assistance Unit, Washington State Department of Commerce

Tedd has been with the Department of Commerce since 1994, and is the Managing Director of the Housing Assistance Unit. Tedd manages the Homeless Housing and Assistance Act and leads the creation of the state's Ten-year Homeless Plan.

Kathy Kinard, Grants Operations Manager, Washington State Department of Commerce

Kathy is the Grants Operations Manager at the Washington State Department of Commerce. Kathy supports a dynamic team of program experts whose mission is to end homelessness by effectively delivering grant dollars to an experienced network of homeless housing providers.

Mary Schwartz, Data Systems & Performance Measurement Manager, Washington State Department of Commerce

Mary manages several data systems for housing assistance and housing finance for Commerce and measures performance everywhere she goes. She has a Bachelors in Social Science, Master's in Organizational Leadership, and over a decade of homeless housing assistance and homeless client data management work experience in nonprofit and government settings.

A17 Medicaid Enrollment & Access Update

More details are coming soon.

Presenters:

Daphne Pie, Program Planner, King County
Biography coming soon.

Annette Rodriguez, Housing & Homeless Services Director, Yakima Neighborhood Health Services

Biography coming soon.

A18 Planning, Running, & Winning A Local Housing Campaign

This workshop will cover the practical ins and outs of building a successful local housing campaign—from deciding what to run and when to run it to local polling, campaign strategies, voter contact, and everything else you'll need to get the 50% + 1 votes you need to win. This workshop is 501(c)(3) friendly!

Presenter:

Christian Sinderman, Founder, Northwest Passage

Northwest Passage was founded by Christian, Communications Director for Senator Maria Cantwell's upset victory in 2000, and experienced campaign manager at all levels of government. In addition to consulting on dozens of political campaigns, Christian has assisted business, environmental organizations, unions, and tribes with communications, public relations, and grassroots strategies. He is a frequent media source with over 15 years of communications experience.

A native of Michigan, Christian now lives in Seattle. A once avid hiker, bird watcher, and ultimate frisbee player, he now spends time chasing his kids and trying to keep up with home repairs. Christian has a degree in Sociology and an M.S. in Environmental Policy from the University of Michigan.

A19 Why Do You Care? Using Personal Experience To Work For Change

In this interactive session, seasoned advocates who speak from a place of personal experience will discuss their journey from experiencing homelessness to sharing their stories and working for solutions. The workshop will include an opportunity to craft and share a message about why solutions to homelessness matter to you.

Moderator:

Alouise Urness, Community & Member Organizer, Washington Low Income Housing Alliance Alouise is the Community and Member Organizer for the Washington Low Income Housing Alliance, a statewide housing and homelessness advocacy organization, where she coordinates the Emerging Advocates Program and Housing and Homelessness Advocacy Day. In recent years, Alouise served as the Housing Alliance's federal advocacy coordinator and worked on tenants' rights issues and connecting low-income people with advocacy opportunities with the Tenants Union of Washington State. Alouise holds a BA in Community, Environment, and Planning from the University of Washington.

Panelists:

Panelist information is coming soon.

A20 Home Visits In A Housing First Context

Presentation will cover a range of issues grounded in Housing First principles, from engagement to skill building and recovery, from both individual and environmental perspectives. We'll discuss the clinical nuances of different staff roles, harm reduction, self-care and social connectivity, and strength-driven services, balancing recovery principles with assertive case management and handling common challenges that occur during home visits.

Presenters:

Graydon Andrus, Director of Clinical Programs, DESC

Graydon has provided, developed, and managed a wide range of mental health, chemical dependency, and employment services specifically designed to meet the needs of chronically homeless and recently homeless adults with severe behavioral health conditions since 1988. He is Director of Clinical Programs at DESC. He received his MSW from the University of Washington and is an LICSW in the State of Washington.

Margaret King, Manager of Supportive Housing, DESC

Margaret has worked at DESC since 1993 in various roles in the clinical and housing programs. She currently oversees DESC's Supportive Housing program. Prior to her current role, she supervised mental health case management programs at DESC and Family Services of Seattle and worked in both hospital and community-based social work settings. She also provides clinical supervision for clinicians seeking state licensure and operates a small private practice in adoption social work.

A21 Ensuring Stable Housing For Refugees & Immigrants

Increasing homelessness and access to housing and supportive services for the refugee population in our state is a growing concern. Panelists will discuss the current situation, challenges, and recommendations for moving forward. The intent of this session is to strategize on how to improve refugees' housing stability.

Presenters:

Amina Ahmed, Family Support Director, Refugee Women's Alliance

Amina has been the Family Support Director at the Refugee Women's Alliance for the past 11 years and leads the Refugee Women's Alliance homelessness program.

Someireh Amirfaiz, Former Executive Director, Refugee Women's Alliance

As the former Executive Director of the Refugee Women's Alliance for 12 years, Someireh has been actively involved in issues pertaining to refugees and immigrants since 1989.

Lisa Vatske, Office of Refugee & Immigrant Assistance, Washington State Department of Social & Health Services

Lisa is currently a Program Manager in the Office of Refugee and Immigrant assistance and was the former managing director of the Housing Trust Fund.

A22 Leveraging Resources: Cross Systems Partnerships For Rapid Re-Housing

Connections to mainstream and community systems for rapid re-housing families provide supports and leverage resources already in place. Spokane housing, DSHS, and employment providers will share lessons learned working together in the Ending Family Homelessness program.

Moderator:

Sheila Morley, Program Manager, Human Services Department, City of Spokane Sheila has been a Program Manager for the City of Spokane Community, Housing and Human Services Department since August 2011. She is responsible for community homeless planning and the

administration of federal, state, and local homeless grants. Throughout her career Sheila has worked in the private, government, and nonprofit sectors focusing the last 15 years on homelessness and services to high-risk households. She spent four years at Catholic Charities Spokane where she administered the Homeless Prevention and Rapid Re-housing Program (HPRP) and several Community Housing Programs.

Panelists:

Shannon Booth, WorkFirst Supervisor, WorkSource Spokane

Shannon is a WorkFirst Supervisor with WorkSource Spokane and serves as the Co-Lead of the Spokane and Lincoln County Local Planning Area. She has been with Employment Security Department since 1989. Shannon graduated from Utah State University with a Bachelor's Degree in Human Resource Management. After she graduated she was employed with Borden Corporation in Human Resource Management Department. When she moved to Spokane she was excited at the prospects of working in the public sector assisting people with training and employment opportunities. While she has been Employment Security Department she has served in many positions enjoying all but most rewarding for her is serving low-income individuals helping them and their families achieve self-sufficiency. Last year she was honored to receive Leadership Award selected by Governor Inslee.

Lori Hunley, Spokane WorkFirst Supervisor, Washington State Department of Social & Health Services

Lori is the Rapid Re-housing Coordinator for DSHS Spokane, WA CSO's; she has been involved with the housing program for over a year. Lori has been working for the state for 23 years. She started as an Attendant Counselor at Lakeland Village, promoted to an AC 2, after four years she was rified (Reduction In Force) to Children's Administration (CA). Lori worked at CA/CPS for 5 years and promoted to DSHS Community Service Office (CSO). In 2001 she completed the Financial 1, 2, 3 series. All the time working at the CSO she was drawn to the TANF WorkFirst program. In 2002 she promoted to a TANF WorkFirst Program Specialist (case manager). Lori accepted a temporary WorkFirst Supervisor position for two years and due to cutbacks she went back to her case management position. In 2013 a WorkFirst Supervisor position opened up and Lori was chosen for this permanent position. She is one of four WorkFirst Program Supervisors within the two Spokane CSOs, supervising 10 of 34 WorkFirst case managers who provide service to over 2700 TANF clients. Throughout her career Lori has served on many community committees in the Spokane area.

Marci Sweet, Rapid Re-Housing & Vocational Program Coordinator, St. Margaret's Shelter, Catholic Charities of Spokane

Marci is the Rapid Re-Housing and Vocational Program Coordinator for St. Margaret's Shelter in Spokane, Washington. She has been with St. Margaret's since 2010, when she started her Social Work career as a Community Housing Case Manager. Originally from Spokane, Marci received her B.A. in English from the University of Washington. After working in Seattle for the Juvenile Diabetes Research Foundation, she, and her now husband, Keane, decided to move back to Spokane. In 2006, she took a position as a volunteer coordinator for Transitional Living Center, where she discovered her passion for social justice and decided to pursue it as a career. Marci graduated with her Master's in Social Work from Eastern Washington University in 2010, and as an LAICSW, is working toward completing her social work licensure.

A23 Ending Homelessness: Performance Improvement For Federal & State Funded Homeless Housing Assistance Providers

Learn how to use fiscal, inventory, and client data to measure performance towards ending homelessness in your community, including measuring against HEARTH “high performing communities” standards and Consolidated Homeless Grant (CHG) “performance incentive funding” standards. Leave with tools and insights to make performance improvements when you get back to your desk on Monday.

Presenters:

Stephanie Reinauer, Consolidated Homeless Grant Program Manager, Washington State Department of Commerce

Stephanie joined the CHG program management team in 2012, bringing her experience as a local Homelessness Management Information Systems (HMIS) coordinator and a background in survey research.

Mary Schwartz, Data Systems & Performance Measurement Manager, Washington State Department of Commerce

Mary manages several data systems for housing assistance and housing finance for Commerce and measures performance everywhere she goes. She has a Bachelor's in Social Science, Master's in Organizational Leadership, and over a decade of homeless housing assistance and homeless client data management work experience in nonprofit and government settings.

A24 Opportunities To Serve People With Co-Occurring Disorders Through Medicaid

More details coming soon.

Presenters:

Jane Beyer, Assistant Secretary, Behavioral Health & Service Integration Administration, Washington State Department of Social & Health Services

Biography coming soon.

Melodie Pazolt, Program/Grant Manager for Housing & Employment, Behavioral Health & Service Integration, Administration, Division of Behavioral Health & Recovery, Washington State Department of Social & Health Services

Biography coming soon.

A25 Does Class Matter In Homeless Advocacy?

Participants in this workshop will engage in reflection and dialogue about an often taboo subject—class. The workshop will create opportunities for participants to explore their own class backgrounds and identities, as well as consider class dynamics that play out in their work for economic justice.

Presenter: *Alan Preston, Managing Director, Real Change*
Biography coming soon.

A26 Lawmaker Engagement Strategies During The Legislative Interim

The period between state legislative sessions is a prime time to build relationships with lawmakers and lay the groundwork for legislation in 2015. The Washington Low Income Housing Alliance will introduce our “Interim Advocacy Toolkit.” And we will discuss how to best engage lawmakers to strengthen homelessness programs and invest in affordable housing.

Presenters:

Kate Baber, Homelessness Policy & Advocacy Specialist, Washington Low Income Housing Alliance

Kate joined the Housing Alliance in December 2013 and works with its policy team to forward innovative, state-level solutions to ending homelessness, including Housing and Essential Needs/Aged, Blind and Disabled (HEN/ABD) programs, Medicaid, funding for homelessness services, and TANF. Kate also works closely with the Housing Alliance’s Homelessness Advisory Committee to monitor emerging homelessness issues and helps lead the Conference on Ending Homelessness’ planning team. Kate has a Master's of Social Work Degree from the University of Washington and has worked on state-level safety net programs as a lobbyist and community organizer.

Michele Thomas, Director of Policy & Advocacy, Washington Low Income Housing Alliance
Michele worked for eight years with the Tenants Union of Washington where she helped tenants to organize for justice in their homes and to learn about their rights. During that time, she helped tenants successfully organize for their rights and to win new laws including the “Slumlord Accountability Act” in 2005. With a desire to win more policies to advance the housing movement and increase the availability of safe, healthy, and affordable homes, Michele joined the staff of Washington Low Income Housing Alliance as the Director of Policy and Advocacy in September 2009. She has a bachelor’s degree from Fairhaven College, Western Washington University.

A27 Managing Operational Risks & Designing Supportive Housing Buildings In A Housing First Context

The first half of this workshop will review risks involved with operating Housing First programs and present strategies for mitigating risk. The second half will offer design-related principles that housing providers can consider as they design a Housing First project.

Presenters:

Jessica Cohen Adams, Director of Property Development & Real Estate, DESC

Jessica has worked in supportive housing development for over 13 years, the last seven at DESC in Seattle. She has developed over 450 housing units for the agency and now directs DESC's Department of Property Development & Real Estate, which is responsible for both clinical and housing development, facilities services, and asset management.

Greg Jensen, Manager of Organizational Policies & Procedures, DESC

Greg is DESC's Manager of Organizational Policies & Procedures. He came to DESC in 1995 to work as a shelter counselor and performed in a variety of direct service roles working with homeless people living with mental illness. He has managed emergency shelter and supportive housing project and managed contract compliance and asset management for DESC's housing projects.

Sondra Nielsen, Manager of Construction & Real Estate Assets, DESC

Sondra is the Manager of Construction and Real Estate Assets at DESC and has over 15 years of experience in construction management and facility operations. She has overseen comprehensive construction services on project in the Southwest and Northwest, with a focus on healthcare, hospitality, education, and residential construction.

A28 Unusual Clinical Interventions: A Person-Center/Harm Reduction Approach To Engagement & Retention

Building and maintaining working relationships with clients/residents is the basis for all the work we do with individuals we house. In this audience participation workshop we will look at several interventions/interactions we have used and examine which ones worked and why, looking for positive outcomes no matter how small.

Presenter:

Jaime Moss, Chemical Dependency Program Manager, DESC Jaime has a Master's degree in counseling, is a Licensed Mental Health Counselor and a Chemical Dependency Professional. He has provided community based mental health and chemical dependency services since 1998. Jaime Moss currently manages DESC's chemical dependency program. He has a specialization in work with clients who struggling with co-occurring disorders, particularly those most seriously at-risk.

24th Annual Conference on Ending Homelessness

Workshop Descriptions, Thursday, May 22, 2014

B1 Strategic Use Of Community Resources: Homeless Diversion & Prevention Programs

Workshop attendees will learn about prevention and diversion services, which offer an immediate response to families facing housing instability and homelessness, designed to resolve need for further homeless services. The workshop will address the key differences between the two models and how they reflect a progressive engagement approach to services.

Moderator:

Katharine Gale, Co-Founder & Principal, Focus Strategies

Katharine is a consultant from the San Francisco Bay Area with more than 20 years experience in the fields of homeless assistance, special needs housing, and community development. She is cofounder and Principal Associate of Focus Strategies, a firm dedicated to helping communities use local data to shape programs and develop crisis response systems to end homelessness. Previously, she served as a policy director and regional coordinator for the United States Interagency Council on Homelessness.

Panelists:

Alan Brown, Housing Services Director, Phoenix Housing Network, Catholic Community Services of Pierce County

Alan is the Housing Services Director for Catholic Community Services (CCS) in Tacoma. He oversees programs that last year assisted over 350 Pierce County families that were struggling with homelessness. These programs include a family shelter, 73 units of housing with supportive services, and Rapid Rehousing and Homeless Prevention Programs (HPRP). Catholic Community Services has provided Homeless Prevention/Rent Assistance services through Emergency Food and Shelter Programs-Federal Emergency Management Agency (EFSP-FEMA) grants, the Recovery Act's HPRP program, the Veteran's Homeless Prevention Demonstration project, and the Supportive Services for Veteran Families program. CCS initiated a new homeless prevention program for non-veteran households in January 2014.

Emily Harris-Shears, Director of Family Housing Connection, Catholic Community Services of King County

Emily has been working with people experiencing homelessness for the past eight years. She is the Director of Family Housing Connection, King County's Coordinated Entry system operated by Catholic Community Services (CCS) and is currently the lead for the King County Shelter Diversion pilot at CCS.

B2 Beyond Funder Requirements: How Your Data Can Work For You

With limited resources and a growing focus on outcomes, funder data requirements are becoming more complicated. How can you meet the challenges of collecting data that satisfy conflicting requirements? How can you collaborate to identify data requirements that meet everyone's needs? How can you make your data work for you?

Presenters:

Miranda Perdue, Data Systems Developer, DESC

Miranda is a Data Systems Developer at DESC. She has a background in data reporting, grant management, and has previously worked with the Wisconsin Department of Health to identify key measures and collect data for a statewide quality improvement learning collaborative.

Brian Zumeta, Data Specialist, DESC

Brian is a data specialist at DESC. He has a background in process analysis and performance management and has previously consulted for the New Mexico Department of Health on methods for improving care coordination and efficiency in Medicaid long-term care programs by facilitating improved data sharing between providers.

B3 Housing & Essential Needs (HEN) Provider Discussion

This moderated discussion will provide an informal opportunity for HEN providers across the state to exchange best practices, pose questions to their peers, and discuss ideas on how to address common challenges. State legislative changes needed to strengthen the program will also be discussed.

Presenter:

Greg Winter, Director, Whatcom Homeless Service Center, Opportunity Council

Greg is Director of the Whatcom Homeless Service Center at the Opportunity Council and Chair of the Whatcom County Coalition to End Homelessness. He is also president of the research firm, Cornerstone Strategies.

B4 Advancing Your Organization's Mission Through Advocacy

Executive Directors, Board Members, and organizational leaders: learn how to make sure your organization is part of the deciding process for the funding and policy decisions that directly impact your ability to serve your community and accomplish your mission.

Presenter:

Ben Miksch, Affordable Housing Policy & Advocacy Specialist, Washington Low Income Housing Alliance

Ben works on affordable housing policy and advocacy for the Washington Low Income Housing Alliance. He has spent nearly a decade working in politics in one form or another, including spending several years in Washington, D.C. working on tax and housing policy for U.S. Senator Maria Cantwell.

B5 Family Reunification: Permanent Connections For Youth & Young Adults

Learn about two programs helping youth and young adults build healthy connections with supportive adults. The Lifelong Family Connections Program supports young people involved in foster care in relocating. Friends of Youth works with youth in their under-18 shelter to reunify with family and provides therapeutic care.

Moderator:

Margaret Woley, Senior Manager, Building Changes

Margaret, who joined Building Changes in 2009, works on capacity building and evaluation in the areas of youth and family homelessness. She holds a Master of Public Administration from the University of Washington Evans School of Public Affairs.

Panelists:

Abbi Griffin, Lifelong Family Connections Navigator, YMCA of Greater Seattle Abbi has been working with youth for seven years. She began her career at the Wallingford Boys and Girls Club. She currently works at the YMCA of Greater Seattle piloting the Lifelong Family Connections Program. She currently volunteers as a CASA (court appointed special advocate) and is active on various committees focusing on Race and Equality in the community. She is a graduate of Seattle Pacific University.

Shawn Sivly, Program Manager, Youth Haven, Friends of Youth

Shawn has served as the Program Manager at Youth Haven, a shelter for youth under 18 since 2008 and has been with Friends of Youth since 1996. Shawn began as a Residential Youth Counselor and has served as Supervisor/Lead Case Manager for the agency's transitional living programs, Individual Treatment Aide for the agency's therapeutic foster care program, Aftercare Coordinator for the agency's residential treatment programs, and Foster Care Licensor/Recruiter for the agency's therapeutic foster care program. Shawn holds an MSW from the University of Washington. She has extensive experience with homeless and at-risk youth, both in shelter and residential programs, as well as excellent clinical and crisis intervention skills. Shawn is currently obtaining her clinical hours to become a licensed Social Worker (LICSW). She also holds many certifications including Non-Violent Crisis Intervention, Behavioral Management, Dialectical Behavior Therapy, Cognitive Behavior Therapy, Cultural Diversity, Motivational Interviewing, and Educational Advocacy.

B6 Aging Gracefully: An Anticipated Future In Housing First

This presentation will explore the difficulties associated with obtaining Long Term Support Services for aging residents experiencing both medical and behavioral health issues. This session also seeks to discuss some of the short-term solutions already employed within some supportive housing sites that are allowing residents to age in place.

Presenters: *Erica Alexander, Assistant Manager of Supportive Housing, DESC*

Erica is the Assistant Manager of Supportive Housing with DESC. She has a Master's Degree in Clinical Psychology and has been with DESC since 2005.

Patrick O'Dwyer, Residential Counseling Supervisor, DESC

Patrick is a Residential Counseling Supervisor with DESC in Seattle, Washington.

B7 Reduction In Federal Affordable Housing Funding & The Re-Emergence Of Contemporary Homelessness

There is a direct connection between federal affordable housing cuts beginning in the '80s and today's level of homelessness. Join the Western Regional Advocacy Project (WRAP) to discuss grassroots organizing as a strategy to forward reinvestment and expansion of low-cost housing. WRAP's latest work and organizing toolkits will be presented.

Presenter:

Paul Boden, Executive & Organizing Director, Western Regional Advocacy Project

Paul became homeless at the age of 16 after the death of his mother. He began volunteering at a drop-in shelter in San Francisco in 1983, eventually becoming a program director there. He then worked as a case manager in a supportive hotel program for mentally ill people. Paul served as Executive Director of San Francisco's Coalition on Homelessness for 16 years and founded the Community Housing Partnership, a nationally recognized permanent housing corporation with optional supportive services. He served as president of its Board for 10 years. Paul was also a board member of the National Coalition for the Homeless and co-chair of its civil rights and grassroots organizing workgroup. He has received dozens of community awards during the last 25 years and recognition from the city and county of San Francisco, California, and Congress. Paul regularly writes articles and op-eds and travels nationally giving talks and trainings.

B8 Retooling Transitional Housing Using A System Perspective

Many communities are changing their homeless service systems to improve performance on HEARTH measures and better serve the needs of homeless families and individuals. This session will provide an overview of housing conversion and will feature counties in the early stages of retooling transitional housing to more effectively reduce homelessness.

Moderator:

Kari Murphy, Senior Manager, Building Changes Kari is a Manager at Building Changes. She provides project-specific consultations to nonprofit, government, and philanthropic organizations on various topics, including strategies to end homelessness and to increase housing and overall stability for people experiencing homelessness. Kari received a Master's Degree in Social Service Administration from the University of Chicago.

Panelists:

Tess Colby; Manager; Housing, Community Development & Homeless Programs; Pierce County Department of Community Connections

Tess is currently the Manager of the Housing, Community Development and Homeless Programs in the Community Connections Department of Pierce County, Washington. She oversees the allocation of the County's CDBG, Violence Prevention, and HOME funds, along with the implementation of the County's plan to end homelessness, including the deployment of over \$15 million in local, state, and federal resources. Tess joined Pierce County in 2013. Tess has a Bachelor of Arts degree in Political Science from the University of California, San Diego and a Master's Degree in Urban Planning from the University of California, Los Angeles.

Sheila Morley, Program Manager, Human Services Department, City of Spokane

Sheila has been a Program Manager for the City of Spokane Community, Housing and Human Services Department since August 2011. She is responsible for community homeless planning and the administration of federal, state, and local homeless grants. Throughout her career, Sheila has worked in the private, government and non-profit sectors focusing the last 15 years on homelessness and services to high risk households. She spent four years at Catholic Charities Spokane where she administered the HPRP (Homeless Prevention and Rapid Re-housing) program and several Community Housing Programs.

B9 Coordinated Entry/Assessment Roundtable

Managing a coordinated entry/assessment program presents many unique opportunities and challenges worth sharing. Coordinated entry/assessment planners, program directors, staff, and volunteers are all invited to this roundtable peer discussion to learn from each other.

Moderator:

Kate Budd, Program Coordinator, Clark County Department of Community Services

Kate is a Program Coordinator with Clark County Department of Community Services. She manages the majority of the housing and homeless contracts, staffs the Community Action Advisory Board, and works with the LIHEAP (Low Income Housing Energy Assistance Program). She is a proud AmeriCorps Alumni, holds a Master of Social Work from Eastern Washington University, and enjoys step aerobics.

B10 Leveraging Medicaid Expansion To End Homelessness & Improve Health Outcomes

Medicaid expansion has created exciting opportunities to better serve individuals experiencing or at risk of chronic homelessness, including people residing in supportive housing. Workshop facilitators will present the Washington Low Income Housing Alliance's recent white paper findings regarding the creation of a Medicaid Supportive Housing Services benefit and discuss next steps.

Presenters:

Kate Baber, Homelessness Policy & Advocacy Specialist, Washington Low Income Housing Alliance

Kate joined the Housing Alliance in December 2013 and works with its policy team to forward innovative, state-level solutions to ending homelessness, including Housing and Essential Needs/Aged, Blind and Disabled (HEN/ABD) programs, Medicaid, funding for homelessness services, and TANF. Kate also works closely with the Housing Alliance's Homelessness Advisory Committee to monitor emerging homelessness issues and helps lead the Conference on Ending Homelessness' planning team. Kate has a Master's of Social Work Degree from the University of Washington and has worked on state-level safety net programs as a lobbyist and community organizer.

Michele Thomas, Director of Policy & Advocacy, Washington Low Income Housing Alliance

Michele worked for eight years with the Tenants Union of Washington where she helped tenants to organize for justice in their homes and to learn about their rights. During that time, she helped tenants successfully organize for their rights and to win new laws including the "Slumlord Accountability Act" in 2005. With a desire to win more policies to advance the housing movement and increase the availability of safe, healthy, and affordable homes, Michele joined the staff of Washington Low Income Housing Alliance as the Director of Policy and Advocacy in September 2009. She has a bachelor's degree from Fairhaven College, Western Washington University.

B11 Ending Homelessness In Washington State: What The Data Tell Us

Learn about research and analyses conducted to date in support of two statewide initiatives related to ending homelessness: 1) Ending Family Homelessness Program, which provides rapid re-housing to homeless TANF families and 2) Housing 3,000 Chronic Homelessness Policy Academy, which is working to better identify and serve chronically homeless individuals.

Presenters:

Mary Schwartz, Data Systems & Performance Measurement Manager, Washington State Department of Commerce

Mary manages several data systems for housing assistance and housing finance for Commerce and measures performance everywhere she goes. She has a Bachelor's in Social Science, Master's in Organizational Leadership, and over a decade of homeless housing assistance and homeless client data management work experience in nonprofit and government settings.

Melissa Ford Shah, Senior Research Manager, Research & Data Analysis Division, Washington State Department of Social and Health Services

Melissa is a researcher who specializes in using state-level administrative data to study homelessness, housing assistance, and economic services.

B12 Understanding Trauma & Providing Trauma-Informed Services

Participants will learn the impact of traumatic experiences on the brain and how to utilize this information in their day-to-day work. In addition, participants will be given tools to analyze where their organization can begin to make changes to become a Trauma Informed Service Provider.

Presenter:

Megan Kelly, Vice President, Trauma Informed Services, Navos
Biography coming soon.

B13 Social Media For Advocacy: A How-To For All Levels

Want to develop your social media skills to engage your online networks in housing advocacy? Join us for a collaborative session to discuss practical how-tos and digital trends. Whether you are a novice or an expert, there's something for you as we tailor the workshop to fit your interests.

Presenters:

Denise Miller, Advocacy Coordinator, Firesteel, YWCA Seattle | King | Snohomish

Denise has led online advocacy campaigns in five developing countries and the U.S. and trained hundreds of nonprofit staff and activists in social media and video production. At Firesteel, she uses digital storytelling to share the complexity and humanity behind homelessness. As founder of the nonprofit organization ChangeStream Media, she has produced videos spurring education reform in Cambodia, encouraging indigenous women to vote in Guatemala, and promoting solidarity among the LGBTQ community in Haiti. Prior to working with nonprofits, Denise reported for various Seattle-area newspapers and the *Los*

Angeles Times Magazine.

Erin Murphy, Director of Community Engagement, Firesteel, YWCA Seattle / King / Snohomish

Erin has 10+ years of advocacy experience in the areas of housing and homelessness and anti-human trafficking. From policy advocacy, community mobilization, and strategic communications, Erin has translated policy priorities for numerous audiences. She has a dual master's degree in Public Administration and International Studies and began her digital storytelling career in Kenya in partnership with an artist collective. In between tweeting advocacy messages, Erin enjoys playing her accordion and traveling to places with more sun.

Joaquin Uy, Communications Specialist, Washington Low Income Housing Alliance

Joaquin has spent a combined 16 years involved in the both the housing and homelessness community and in the field of communications. He got his start as a homeless youth outreach worker for Seattle's 45th St. Clinic. This experience not only provided him with an extensive knowledge of the various resources for young people, but also allowed him to hear the diverse stories of Pacific Northwest street youth. The many young people he met inspired him to retell their stories, which then led to his path towards communications. He started by writing news copy for Community Radio KBCS 91.3 FM and eventually served as the station's News and Public Affairs Director. Joaquin also currently serves on the board of Social Justice Fund and the Filipino Community Center of Seattle.

B14 Finding The Forgotten: Engaging The Chronically Homeless

The chronically homeless are often disenfranchised from established services. This interactive session highlights demographics of the chronically homeless, discusses special safety concerns for providers and clients, and demonstrates effective search strategies and appropriate engagement techniques from a provider who once was part of the population.

Presenter:

Tamara Wanner, Homeless Outreach Worker, PATH, Central Washington Comprehensive Mental Health

Once chronically homeless, Tamara strives to reach back to those she left behind. After volunteering for many years, she is now Yakima's PATH Homeless Outreach Worker.

B15 Are We There Yet? From Homeless Service Programs To Crisis Response Systems

Creating a system that houses more people, more quickly, with fewer people experiencing homelessness and fewer returning to homelessness is hard work. Our communities have begun the journey, but what does the road look like, and how will we know when we get there? This workshop will explore systems change through dialogue with audience participants.

Presenter:

Katharine Gale, Co-Founder & Principal, Focus Strategies

Katharine is a consultant from the San Francisco Bay Area with more than 20 years experience in the fields of homeless assistance, special needs housing, and community development. She is cofounder and Principal Associate of Focus Strategies, a firm dedicated to helping communities use local data to shape programs and develop crisis response

systems to end homelessness. Previously, she served as a policy director and regional coordinator for the United States Interagency Council on Homelessness.

B16 Supporting Stability: How Can We Prevent & Address Family Homelessness Through Education & Housing Partnerships?

This session will explore what does not exist, what needs to exist, and how different stakeholders can work together to bridge the gap between education and housing. We hope that some of those who attend will continue to work with us on this issue to develop a plan for implementation.

Presenters:

Katara Jordan, Staff Attorney, Children & Youth Project, Columbia Legal Services

Katara is a Staff Attorney for the Children and Youth Project at Columbia Legal Services. She is a former Equal Justice Works Fellow and has worked out of the Seattle office since 2011. Katara received her JD/MSW from the University of Washington in 2010 and has worked with children, youth, and homeless individuals in a number of capacities.

Sarah Miller, HEART Program Liaison, Spokane Public Schools

Sarah Miller currently serves as the McKinney-Vento liaison for Spokane Public Schools (SPS), where she has served for four years. Sarah has an MSW from Eastern Washington University and has been working in the social services field for eleven years. SPS is the second largest district in the state of Washington serving approximately 30,000 students each year. During the 2012-2013 school year, 5.6% of the district's students were served by the McKinney-Vento program (1,595 students). Each of the last two school years has seen a 1% increase in the program population. The district resides in the largest urban area on the east side of the state and many people go to Spokane to receive services and supports that they were unable to receive in their rural homes. The biggest goal of the SPS program is to meet students where they are at and provide support for their academic growth and success!

Casey Trupin, Coordinating Attorney, Children & Youth Project, Columbia Legal Service

Casey is the Coordinating Attorney for the Children and Youth Project at Columbia Legal Services. He has worked on homeless, at-risk, and foster youth issues for 16 years. He is the former chair of the American Bar Association's (ABA) Commission on Homelessness and Poverty, and he has co-edited the second edition of the ABA publication "Educating Children Without Housing." He is Co-Chair of the ABA's Children's Rights Litigation Committee.

B17 SOAR Initiatives & The Affordable Care Act: Why Our Advocacy Is Still Important

This session will cover how SSI/SSDI Outreach, Access and Recovery (SOAR) Initiatives can help your community assist people applying to SSI/SSDI. We will give special attention to discussing why SOAR is still relevant in a post-Medicaid Expansion era. Panelists will share effective outreach and benefits acquisition practices.

Presenters:

Kate Budd, Program Coordinator, Clark County Department of Community Services

Kate is a Program Coordinator with Clark County Department of Community Services. She manages the majority of the housing and homeless contracts, staffs the Community Action Advisory Board, and works with the LIHEAP (Low Income Housing Energy Assistance

Program). She is a proud AmeriCorps Alumni, holds a Master of Social Work from Eastern Washington University, and enjoys step aerobics.

Sue Chance, Social Services Coordinator, Community Services Division, Washington State Department of Social and Health Services

Sue works at the Washington State Department of Social and Health Services as a Social Services Coordinator, Community Services Division. She has worked for the State of Washington for 23 years. She is an enthusiastic SOAR trainer having done dozens of two-day trainings, is a state SOAR contact and a SOAR team co-lead. She is on the local Seattle SOAR Steering Committee convened by DESC.

Christina Clayton, Clinical Programs Entry Services Manager/SAMHSA Project Manager, DESC

Christina has worked at DESC since 1999 in the capacity of mental health homeless outreach worker, intensive case manager, supervisor, project manager and program manager. She currently manages SAMHSA grants and oversees clinical programs including homeless outreach, intensive case management, assertive community treatment, crisis respite, and integrated primary care. She is SOAR-trained, is a SOAR trainer, and helps coordinate a local SOAR Steering Committee and related trainings in Seattle. She is a practicum instructor and Affiliate Clinical Instructor at University of Washington School of Social Work and presents at various conferences and trainings.

B18 Compassion Fatigue Prevention: Creating & Sustaining Health In Homeless Service Teams

This workshop will explore the dynamics of healthy homeless service delivery teams. As service providers stretch farther to assist more people with fewer resources, it is critical to understand and recognize the symptoms of compassion fatigue. Healthy teams lead to effective service delivery, value of self-care, and higher retention rates.

Presenters:

Jennifer Harkness; Child, Adult, Family Psychotherapist & Art Therapist; Courageous Heart Healing, LLC

Jennifer is a mental health counselor and art therapist currently in private practice in Seattle. She has presented at a national and state level for several years.

Julie McFarland, Program Manager, Corporation for Supportive Housing

Julie has worked with homeless service teams for over seven years. Most recently, she oversaw King County's coordinated entry system for families and young adults experiencing homelessness. She began working with Corporation for Supportive Housing in April 2014.

B19 One Night Count Best Practices

Training will cover the history, scope, and methods of the annual point-in-time count, including latest results and trends. Methods of counting unsheltered individuals and families with special attention to collecting sub-population data will be covered. Attendees will learn best practices that they can bring back to their communities.

Presenters:

Alison Eisinger, Executive Director, Seattle/King County Coalition on Homelessness
Alison is the Executive Director at Seattle/King County Coalition on Homelessness, which works to ensure safety and survival for people who are homeless and to end the crisis of homelessness in our region.

Nick Mondau, Program Manager, Washington State Department of Commerce
Nick is a program manager at Commerce and provides technical assistance for the point-in-time and housing inventory counts and the annual HUD Continuum of Care competition.

B20 Working Towards Recovery & Permanent Housing

Community integration is more than where people live. Supported Employment (SE) is a work first strategy proven to be effective in helping people get jobs. SE paired with Housing First contributes to stable living, increased income, and tenant satisfaction. You will learn ways to begin conversations about employment, inspire tenants, and some tools to assist you.

Presenters:

Mike Donegan, Manager of Supported Employment, DESC

Mike, MSW, is the Manager of Supported Employment at DESC has been involved in Community Mental Health Services for more than 40 years and SE for more than 25 years. He has worked in state hospitals, in-patient psychiatric units, day treatment programs, and community mental health agencies. He has supervised case managers, peer specialists, housing specialists, and employment specialists as he has worked to integrate employment support into the continuum of services.

Jessica Spencer, Veterans Employment Specialist, DESC

Jessica, Veterans Employment Specialist at DESC, comes from a background of employment services within higher education and is a Returned Peace Corps Volunteer who served as a Youth Development Adviser in Azerbaijan. She has been involved since the beginning with developing and growing DESC's Veterans Employment Program funded by United Way to serve chronically homeless Veterans in Permanent Supportive and Transitional Housing. She has worked closely with DESC housing staff to establish a framework for embedding employment services within housing and collaborates with other community service providers to create long-lasting partnerships to better assist veterans in finding stable employment.

B21 An Economic Justice Approach To Ending Homelessness

How can we incorporate an economic justice focus into our work to end homelessness? How do we achieve economic security and prosperity for all Washingtonians? These questions will be explored as participants learn about growing inequality and what they can do to help build an economy that works for everyone.

Presenters:

Tim Harris, Founding Director, Real Change

Tim is the founding director of Real Change, one of North America's leading newspapers sold by low-income and homeless people.

Remy Trupin, Executive Director, Washington State Budget & Policy Center

Remy is the founding executive director of the Budget & Policy Center. He leads the strategic

direction of the organization, acts as primary spokesperson, and works with the Board of Directors and community partners to implement our vision and mission. He has served as the Government Affairs Director for the Jewish Federation of Greater Seattle and as legislative consultant to United Way of King County. In addition, Remy has a diverse array of public policy experience, including working for the U.S. Conference of Mayors in Washington, D.C. and researching strategies to improve child health outcomes at the Urban Health Initiative. He has been named to several budget advisory groups by previous gubernatorial administrations, is active in the community, and is an American Marshall Memorial Fellow of the German Marshall Fund. Remy's undergraduate and graduate degrees are from the University of Washington.

B22 Housing & Health Care Strategies: Identifying Opportunities For Partnership

As follow-up to their fall 2013 convening, Building Changes and the Washington Low Income Housing Alliance will co-host an interactive discussion on efforts at housing and health care collaboration. We will explore opportunities where the two systems can better serve homeless and vulnerable people and identify potential partners within the audience—from funders to providers.

Presenters:

Rachael Myers, Executive Director, Washington Low Income Housing Alliance

Rachael Myers has served as the Executive Director for the Washington Low Income Housing Alliance since 2008. Prior to joining the Housing Alliance, Rachael spent six years as the Director of Organizing and Advocacy for Seattle's street newspaper Real Change, where she worked to engage homeless people and their allies in ending homelessness. Rachael started her career as a lobbyist for health care, housing, and human services at the Washington State Legislature and has managed programs for homeless youth and young adults in Seattle's University District. Rachael has more than 15 years of professional experience in housing and homelessness advocacy and has a master's degree in Social Work from the University of Washington.

Alice Shobe, Executive Director, Building Changes

Alice brings over 20 years of experience in homelessness, housing, philanthropy, and community development fields to her role as Executive Director of Building Changes. Alice joined Building Changes as Deputy Director in June 2008 and was promoted to Executive Director in April 2012. Previously, as the Director of Sound Families, she led efforts to create more than 1,400 units of service-based housing for vulnerable families. As the CEO of Philanthropy Northwest, she managed the operations of a 180-plus membership organization and strategic efforts to launch The Giving Practice consultancy. In 2007, Alice was one of 16 professionals selected nationwide for the Annie E. Casey Foundation Children and Family Fellowship program. Alice began her career as a City Planner with A Regional Coalition for Housing (ARCH) and the City of Kent, Washington; she holds a B.A. in Urban Policy from James Madison College of Michigan State University.