



# 23<sup>rd</sup> Annual Conference on Ending Homelessness

## **Session Proposal Form** **Due by 5PM February 12** **Submit to [kevin@wliha.org](mailto:kevin@wliha.org)**

Please complete all parts of this form. Only complete proposals will be considered. If you are having trouble with the form, please contact Kevin Solarte at [kevin@wliha.org](mailto:kevin@wliha.org) or 206-442-9455 ext. 212.

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*\*select the text in the grey boxes and type or paste your responses. Cut and paste is preferred as form fields are not spellchecked.*

### **1. Contact information**

Submitter Name: Melodie Pazolt

Email: [melodie.pazolt@dshs.wa.gov](mailto:melodie.pazolt@dshs.wa.gov)

Phone: 360-725-0487

Organization affiliation (if any): Department of Social and Health Services

Address: P.O. Box 45330, Olympia WA 98504

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### **2. Session information**

*Title of presentation (exactly as you would like it printed in conference program)*

PORCH - Permanent Options for Recovery Centered Housing.

*Who is this session primarily designed for?*

General public/advocates

If other please describe

*Who else would benefit from this session?*

- ☒ Individuals experiencing homelessness
- ☒ Front line service providers
- ☒ Homelessness program managers
- ☒ Housing providers/developers
- ☒ Executive directors
- ☒ Members of faith communities
- ☒ Nonprofit board members
- ☒ Students
- ☒ General public/advocates
- ☒ Government employees
- ☐ Other Mental Health Agencies

*Length*

- ☐ 75 minutes  
☐ 90 minutes  
☒ Either

*Format*

- ☒ Panel  
☐ Single presenter  
☐ Moderated debate  
☐ Interactive/hands on  
☐ Other Please describe

*Focus area*

- ☐ Housing Development & Management  
☒ Research & Data  
☐ Communications  
☒ Effective Service Strategies  
☒ Recovery and Consumer Choice  
☒ Integrated Healthcare  
☐ Families and Youth  
☒ Funding Solutions  
☐ Advocacy and Policy  
☒ Forging New Partnerships  
☒ Serving Special Populations  
☒ Other creative & unique approaches to ending homelessness  
☐ Other Please describe
- 

**3. Presenter details**

*Lead presenter:*

Organizational affiliation (if any): Division of Behavioral Health and Recovery

Phone: 360-725-0487

Email: [melodie.pazolt@dshs.wa.gov](mailto:melodie.pazolt@dshs.wa.gov)

Address: P.O. Box 45330, Olympia WA 98504

Bio: Melodie Pazolt has operated 12 grants/contracts in conjunction with direct services to consumers of mental health services, as well as individual who are homeless. Ms. Pazolt is currently the Supported Employment/Supported Housing Program Administrator for the Division of Behavioral Health and Recovery. Ms. Pazolt brings an understanding of the issues and systems that face individuals with psychiatric disorders and individuals who are homeless.

*Additional presenter 1:*

Organizational affiliation (if any): DSHS Research

Phone: 360.902.0742

Email: [galvemm@dshs.wa.gov](mailto:galvemm@dshs.wa.gov)

Address: P.O. Box 45330, Olympia WA 98504

Bio: Martha Galvez is a Research Supervisor at DSHS's RDA. Dr. Galvez holds a Ph.D. in public policy and a master's degree in urban planning from New York University's Robert F. Wagner Graduate School of Public Service. Prior to coming to RDA in 2011, Dr. Galvez was a Postdoctoral Research Associate at the University of Washington West Coast Poverty Center, the Senior Policy Analyst at the Seattle Housing

Authority and a consultant for the Urban Institute.

*Additional presenter 2:*

Organizational affiliation (if any): Optum Regional Support Network

Phone: 1-866-673-6256

Email: Henry, Todd E <todd.henry@optum.com>

Address: 3315 South 23rd Street Suite 310 Tacoma, WA 98405

Bio: Todd E. Henry, JD, MPA, MA, MS, works for OptumHealth Pierce Regional Support Network. He has worked in human services, health care and health insurance administration for 20 years. He has worked for the Washington State Department of Social and Health Services, the Washington State Department of Health, and the Professional Association of Treatment Homes. Mr. Henry is a Certified Counselor (Washington State) and president of several nonprofit boards.

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#### **4. Session description**

*Session mission statement (Upon completion of the session what should participants have learned/gained?)*

The Permanent Options for Recovery-Centered Housing (PORCH) program is a partnership between the DBHR, the Optum Health-Pierce County and Chelan-Douglas Regional Support Networks (RSNs), the Washington State Department of Commerce and several local mental health and housing providers in Pierce, Chelan and Douglas counties. The goal of the program is to increase housing stability among adults with mental illness using certified peers to provide the majority of services.

*Concise description of session (exactly as you would like it to appear in the program)*

This panel presentation will describe the outcomes and lessons learned of the first 2 1/2 years of a 5 year grant providing services and housing to support individuals with mental health issues that are homeless or transitioning from institutional settings.

*Session outline. Please include the length and focus of each section of the session and a timeslot for questions and answers or discussion.*

Behavioral health problems and homelessness are intertwined. Homelessness is traumatic, cyclical, and puts people at risk for mental health and substance use disorders. Homelessness also interferes with one's ability to receive services, including services for behavioral health conditions, and jeopardizes the chances for successful recovery. Compared to DSHS clients overall, homeless children and adults were significantly more likely to have a Mental Health Disorder (50% increase for children/youth; 23% increase for adults) and three times as likely to have a Substance Use Disorder (Ford Shah, Black, and Felver, 2012a). This presentation will provide an overview of strategies the Division of Behavioral Health and Recovery and their partner organizations are doing to address homelessness and develop stronger partners with housing systems.

\*The PORCH project manager (Melodie Pazolt) will provide a brief overview of the mental health service delivery system and identify strategies that will promote stronger partnership (15 minutes).

\*The Research and Data Analysis Division (Martha Galvez) will provide an overview of the evaluative efforts and initial outcomes of the PORCH project (15 minutes).

\*The Regional Support Network (Todd Henry) will describe their efforts to promote Evidence Based Practice Permanent Supportive Housing and Medicaid reimbursable mental health services (15 minutes).

\*Supervisors at two community mental health agencies (Darlene Davies, Shawn DeLancy) will provide an overview of the role of peers within the service delivery teams(15 minutes).

\*Peers will provide their perspective in engaging and providing the majority of services in the PORCH project (15 minutes).

\*Time will be provided at the end of the session for question and answers(15 minutes).

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*\*select the text in the grey boxes and type or paste your responses. Cut and paste is preferred as form fields are not spellchecked.*

### **1. Contact information**

Submitter Name: Terri Mayer  
Email: [opengate@live.com](mailto:opengate@live.com)  
Phone: 509-638-8645  
Organization affiliation (if any): Open Gate  
Address: P.O. Box 7, Newman Lake, WA 99025

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### **2. Session information**

*Title of presentation (exactly as you would like it printed in conference program)*

How to develop a 6 month or less, pre-release plan for offenders exiting prison and effectively attain positive results.

*Who is this session primarily designed for?*

Other (please describe below)

Agencies that assist individuals, or individuals that are either exiting prison or have already released that have barriers that are preventing them from finding suitable housing, or obtaining the resources necessary to assist them with a successful reintegration back into the community.

*Who else would benefit from this session?*

- ☒ Individuals experiencing homelessness
- ☒ Front line service providers
- ☒ Homelessness program managers
- ☒ Housing providers/developers
- ☒ Executive directors
- ☒ Members of faith communities
- ☒ Nonprofit board members
- ☒ Students

- ☒ General public/advocates
- ☒ Government employees
- ☐ Other Please describe

*Length*

- ☒ 75 minutes
- ☐ 90 minutes
- ☐ Either

*Format*

- ☒ Panel
- ☐ Single presenter
- ☐ Moderated debate
- ☐ Interactive/hands on
- ☐ Other Please describe

*Focus area*

- ☐ Housing Development & Management
- ☐ Research & Data
- ☐ Communications
- ☒ Effective Service Strategies
- ☒ Recovery and Consumer Choice
- ☐ Integrated Healthcare
- ☐ Families and Youth
- ☐ Funding Solutions
- ☐ Advocacy and Policy
- ☒ Forging New Partnerships
- ☒ Serving Special Populations
- ☒ Other creative & unique approaches to ending homelessness
- ☐ Other Please describe

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### **3. Presenter details**

*Lead presenter:*

Organizational affiliation (if any): Terri Mayer, Open Gate

Phone: 509-638-8645

Email: opengate@live.com

Address: P.O. Box 7, Newman Lake, WA 99025

Bio: Bio of Terri Mayer

Terri Mayer is the Executive Director of Opengate, a newly created non-profit corporation, to put in place a different type of re-entry, wraparound program for offenders. This program was designed by inmates, and begins approximately 6 months prior to their release dates. We have developed a positive relationship with Department of Corrections, which is a crucial part of how we do business and get things done. We have a very high success rate.

*Additional presenter 1:*

Organizational affiliation (if any): Jill Williams, Open Gate

Phone: 509-385-9281

Email: jilljustin@aol.com

Address: P.O. Box 7, Newman Lake, WA 99025

Bio: Bio of Jill Williams-Mental Health Counselor

Since moving to Spokane in 2006 I have focused on working directly to assist individuals and families that are either homeless or at risk of being homeless. My specific area is working with those that have difficulty finding housing and retaining their housing due to Mental Health diagnosis, Incarceration, and Felony Convictions. Additionally I have 20 years' experience working with both youth and adults of diverse income levels and ethnicity

*Additional presenter 2:*

Organizational affiliation (if any):

Phone:

Email:

Address:

Bio:

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#### **4. Session description**

*Session mission statement (Upon completion of the session what should participants have learned/gained?)*

Participants will gain the knowledge of how to effectively work with Department of Corrections and/or other agencies to attain a successful release plan for offenders releasing into our communities. They will know what is needed, and when, and how to assist either their clients or themselves to attain housing and other needed resources. All areas of need will be addressed.

*Concise description of session (exactly as you would like it to appear in the program)*

Opengate will present their re-entry program and how it works, who does what, and when, and what is involved. The executive director, mental health counselor, and chemical dependency counselor will also present, addressing areas of need and how to effectively work with this clientele. Currently, Opengate's recidivism rate is 22% or less.

*Session outline. Please include the length and focus of each section of the session and a timeslot for questions and answers or discussion.*

Where to begin:

Terri Mayer will talk about how Opengate receives referrals, how they are handled and how a release plan is formulated, up to six months prior to an individual's release. She will talk about expectations of Department of Corrections and walk through the day before and day of release.

The Next Step:

Jill Williams will talk about mental health issues, co-occurring disorders, and how individuals are untreated and released without medications that help them live in our society successfully. She will address what she feels needs to happen and what steps are necessary to ensure the needs of these people are met.

The Final Step:

How Opengate has been able to achieve positive results, less recidivism, and our future plans. We will talk about how we are able to work with landlords and locate affordable, decent units for these individuals, to prevent them from becoming homeless. We will talk about our re-entry transitional housing model and explain how this works to assist these individuals to re-enter into the community and move into permanent housing as they are ready.

Question and Answer sessions for all panelists.

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#### **5. Equipment**

*Please describe audio/visual equipment you require (laptop, microphone, projector)*

Projector





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### **1. Contact information**

Submitter Name: Bill Kirlin-Hackett

Email: [itfh@comcast.net](mailto:itfh@comcast.net)

Phone: 425-442-5418

Organization affiliation (if any): Interfaith Task Force on Homelessness

Address: 3030 Bellevue Way NE, Bellevue WA 98004

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### **2. Session information**

*Title of presentation (exactly as you would like it printed in conference program)*

The Realities of Vehicle Residency for systems, remedies, and policies seeking to end homelessness

*Who is this session primarily designed for?*

Other (please describe below)

This session is designed for those within homelessness remedy systems, for policy makers, for faith communities, for nonprofits working toward ending homelessness, and for homeless individuals experiencing homeless in vehicle residency

*Who else would benefit from this session?*

- ☒ Individuals experiencing homelessness
- ☒ Front line service providers
- ☒ Homelessness program managers
- ☒ Housing providers/developers
- ☒ Executive directors
- ☒ Members of faith communities
- ☒ Nonprofit board members
- ☒ Students
- ☒ General public/advocates

- ☒ Government employees
- ☒ Other elected leaders at all governmental levels

*Length*

- ☐ 75 minutes
- ☒ 90 minutes
- ☒ Either

- ☐ Panel
- ☐ Single presenter
- ☐ Moderated debate
- ☐ Interactive/hands on
- ☒ Other Some time via a panel and multi-media, and then moderated discussion

*Format*

*Focus area*

- ☐ Housing Development & Management
- ☒ Research & Data
- ☐ Communications
- ☒ Effective Service Strategies
- ☐ Recovery and Consumer Choice
- ☐ Integrated Healthcare
- ☒ Families and Youth
- ☐ Funding Solutions
- ☒ Advocacy and Policy
- ☒ Forging New Partnerships
- ☒ Serving Special Populations
- ☒ Other creative & unique approaches to ending homelessness
- ☐ Other Please describe

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### **3. Presenter details**

*Lead presenter:*

Organizational affiliation (if any): Bill Kirlin-Hackett, Interfaith Task Force on Homelessness

Phone: 425-442-5418

Email: itfh@comcast.net

Address: 3030 Bellevue Way NE, Bellevue WA 98004

Bio: The Rev. Bill Kirlin-Hackett has directed the Interfaith Task Force on Homelessness (ITFH) since 2004. The ITFH, begun in 2001 and currently hosted by St. Luke's Lutheran Church, Bellevue, works in King County to "create the political will to end homelessness," largely via advocacy, education, direct service, and capacity-building within faith organizations. Their most recent efforts are direct service to alleviate harm via Scofflaw and other legal/vehicle issues that imperil safe parking.

*Additional presenter 1:*

Organizational affiliation (if any): Graham Pruss, Seattle University

Phone: (206) 794-2552

Email: prussg@seattleu.edu

Address: 901 12th Ave., Lynn Building 300  
P.O. Box 222000  
Seattle, WA 98122-1090

Bio: Graham Pruss uses anthropologic research to educate and assist the development of programs which address homelessness. He is recognized as an expert on the growing phenomenon of people living in their cars, also known as vehicle residency. Graham is Chair of the Ballard Community Taskforce on Homelessness & Hunger and founder/director of a weekly community meal for vehicle residents.

*Additional presenter 2:*

Organizational affiliation (if any): Joe Ingram, ITFH  
Phone: 206-579-2205

Email: joe@vetsedge.org

Address: 3030 Bellevue Way NE, Bellevue WA 98004

Bio: I assisted in starting 2 car camps, one for moms/children families 3 years ago in Kirkland, the second in Redmond for men in vehicles. I do street Outreach, going out and talking to people on the street, supplying them with tents, sleeping bags, food, coats, hoodies, and toiletries. I am working on developing 2 houses as next steps for the men's vehicle camp. I serve on the WA State AHAB, and on the LIHI Board, and Co-Chair the Interfaith Task Force on Homelessness (King County).

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### **1. Contact information**

Submitter Name: Mary Luke Noonan

Email: [mnoonan@coloradocoalition.org](mailto:mnoonan@coloradocoalition.org)

Phone: 303-312-9815

Organization affiliation (if any): Colorado Coalition for the Homeless

Address: 2111 Champa St, Denver, CO 80205

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### **2. Session information**

*Title of presentation (exactly as you would like it printed in conference program)*

Therapeutic issues commonly encountered by clients of with the Housing First model

*Who is this session primarily designed for?*

Front line service providers

If other please describe

*Who else would benefit from this session?*

- ☒ Individuals experiencing homelessness
- ☐ Front line service providers
- ☒ Homelessness program managers
- ☒ Housing providers/developers
- ☒ Executive directors
- ☒ Members of faith communities
- ☒ Nonprofit board members
- ☒ Students
- ☒ General public/advocates
- ☒ Government employees
- ☐ Other Please describe

*Length*

- ☐ 75 minutes  
☐ 90 minutes  
☒ Either

*Format*

- ☐ Panel  
☐ Single presenter  
☐ Moderated debate  
☒ Interactive/hands on  
☒ Other Two presenters

*Focus area*

- ☐ Housing Development & Management  
☐ Research & Data  
☐ Communications  
☒ Effective Service Strategies  
☒ Recovery and Consumer Choice  
☐ Integrated Healthcare  
☒ Families and Youth  
☐ Funding Solutions  
☐ Advocacy and Policy  
☐ Forging New Partnerships  
☐ Serving Special Populations  
☒ Other creative & unique approaches to ending homelessness  
☐ Other Please describe
- 

**3. Presenter details**

*Lead presenter:*

Organizational affiliation (if any): Mandy Anderson, LCSW, CACIII, Colorado Coalition for the Homeless

Phone: (720) 404-6014

Email: manderson@coloradocoalition.org

Address: 2111 Champa St, Denver, CO 80205

Bio: Mandy has 10 years of experience working with individuals with dual diagnosis. She is licensed in both mental health and substance abuse services and is currently the Integrated Dual Disorder Therapist for the Housing First program, a program serving over 300 clients.

*Additional presenter 1:*

Organizational affiliation (if any): Mary Luke Noonan, Colorado Coalition for the Homeless

Phone: 720-495-0008

Email: mnoonan@coloradocoalition.org

Address: 2111 Champa St, Denver, CO 80205

Bio: Mary Luke has 4 years of experience working with homeless populations, primarily serving as a housing counselor for dually diagnosed clients while maintaining a housing retention rate at over 90%. She currently works with homeless veterans looking to find and maintain housing.

#### **4. Session description**

*Session mission statement (Upon completion of the session what should participants have learned/gained?)*

Upon completion of this session, participants will have a more thorough understanding of complex issues that arise for clients within the Housing First model. In addition to medical, mental, or substance use issues that may exist, participants will explore the often unseen additional barriers that arise and exist for individuals who are newly housed or rehoused and explore options for housing retention.

*Concise description of session (exactly as you would like it to appear in the program)*

This session brings to light some of the unanticipated clinical and housing issues that arise with homeless clients. We hope to share our experiences working with dually diagnosed clients within the Housing First model. After exploring the research and discussing our experiences, we will engage in a group discussion around creative solutions.

*Session outline. Please include the length and focus of each section of the session and a timeslot for questions and answers or discussion.*

Welcome and introduction: 5 minutes

Discussion of research, therapeutic issues as they impact housing, and our solutions for those issues. Will illustrate using case study: 40 minutes

Open discussion, brainstorming, questions: 30 minutes

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#### **5. Equipment**

*Please describe audio/visual equipment you require (laptop, microphone, projector)*  
laptop and projector



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### **1. Contact information**

Submitter Name: Anthony Foster  
Email: [anthonyf@giin.org](mailto:anthonyf@giin.org)  
Phone: 509 232 1125  
Organization affiliation (if any):  
Address: 130 E. 3<sup>rd</sup> Ave. Spokane, WA 99202

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### **2. Session information**

*Title of presentation (exactly as you would like it printed in conference program)*  
Helping Client's with Barriers Obtain Employment

*Who is this session primarily designed for?*  
Front line service providers

*Who else would benefit from this session?*

- ☒ Individuals experiencing homelessness
- ☒ Front line service providers
- ☒ Homelessness program managers
- ☒ Housing providers/developers
- ☐ Executive directors
- ☐ Members of faith communities
- ☒ Nonprofit board members
- ☒ Students
- ☒ General public/advocates
- ☐ Government employees
- ☐ Other Please describe

*Length*

- ☐ 75 minutes  
☐ 90 minutes  
☒ Either

*Format*

- ☐ Panel  
☐ Single presenter  
☐ Moderated debate  
☐ Interactive/hands on  
☒ Other Team Facilitation

*Focus area*

- ☐ Housing Development & Management  
☐ Research & Data  
☐ Communications  
☒ Effective Service Strategies  
☐ Recovery and Consumer Choice  
☐ Integrated Healthcare  
☐ Families and Youth  
☐ Funding Solutions  
☐ Advocacy and Policy  
☐ Forging New Partnerships  
☒ Serving Special Populations  
☒ Other creative & unique approaches to ending homelessness  
☐ Other Please describe
- 

**3. Presenter details**

*Lead presenter:*

Organizational affiliation (if any): Goodwill Industries of the Inland Northwest

Phone: 509 444-4303

Email: kathyh@giin.org

Address: 130 East 3<sup>rd</sup> Ave. Spokane, WA 99202

Bio: Helping populations who have barriers obtain employment has been the forefront goal of Kathy Haugland's programs for the past 10 years. She has worked at Montana State Prison for 6 years and created the Life Skills Program. This employment-based curriculum was implemented with the goal of keeping recidivism at a minimum. She then relocated to Spokane, WA. where she now manages programs for previously incarcerated and homeless individuals. She leads a team of experts in their field.

*Additional presenter 1:*

Organizational affiliation (if any): Goodwill Industries of the Inland Northwest

Phone: 509-232-1125

Email: anthonyf@giin.org

Address: 130 East 3<sup>rd</sup> Ave. Spokane, WA 99202

Bio: Anthony Foster has over 5 years experience serving disadvantaged populations. A United States Army combat veteran from Operation Desert Storm, Anthony's service to his country is now being channeled in the form of providing assessments and supportive services to homeless veterans who have experienced incarceration



and are seeking employment.

*Additional presenter 2:*

Organizational affiliation (if any): Goodwill Industries of the Inland Northwest

Phone: 509-462-0519

Email: shannonw@giin.org

Address: 130 E 3<sup>rd</sup> Ave. Spokane, Washington 99202

Bio: Shannon Williams has worked for Goodwill Industries Inland Northwest for 2 years and has worked in the senior health care field as a Regional Director for Sunwest Management, where he was responsible for 13 assisted living facilities and nursing homes. Mr. Williams is the co-owner of a consulting firm that provides management and regulatory compliance services to assisted living facilities throughout the country. Mr. Williams earned his BS in Criminal Justice at the University of Kansas in

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#### **4. Session description**

*Session mission statement (Upon completion of the session what should participants have learned/gained?)*

Clientele with barriers to employment have marketable skills and abilities. It takes a client-centered approach to help these individuals not only acknowledge their worth, but also gain the confidence and ability to skillfully market these to an employer.

*Concise description of session (exactly as you would like it to appear in the program)*

The content of this session is based on both the job development and research efforts of staff. This "best practice" approach has been acknowledged by employers as an attractive avenue for job seekers to utilize in an effort to obtain employment. By session's end, one will be knowledgeable of the essential elements of a "qualitative" job search.

*Session outline. Please include the length and focus of each section of the session and a timeslot for questions and answers or discussion.*

Introduction of Presenters

30 Second Commercial- How to engage an employer in meaningful conversation  
20 minutes

Application Submittal- Etiquette of both submitting and following up on paper/online applications. In addition, how to effectively address barriers to employment will be explored.  
20 minutes

Interview- How to answer, as well as ask, pertinent questions. Interview follow-up etiquette will also be covered  
20 minutes

Question and Answer Session  
15 minutes

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#### **5. Equipment**

*Please describe audio/visual equipment you require (laptop, microphone, projector)*

Our presentation will require a laptop, projector, and microphone.