Session 2: Update on Initiative 3
Supportive Housing & Supported Employment

Where We Are Today –
Refining critical policy design elements

Outcome Measures/Indicators	SB 5732 / HB 1519 measurements: • Stable housing in the community • Employment rate
Quality Plan (CQI)	Evidence-based practice implementation, training, and fidelity review processes
Administration	• Service encounter definitions • Licensing/certification WAC • Potential IT modifications
Contracts	Documentation requirements for eligible populations
Ensuring the most significantly disabled get served	• Referral mechanisms between systems • Clarifying differences between other federally funded services

5732-1519 Recommended Performance Measures
Housing Stability

Homelessness (Broad)	
Domain	Housing Stability
Definition	Number and percent of clients with any identified homelessness or housing instability
Populations	Overall, Health Plans, Mental Health, Chemical Dependency, Long-term Care
Data Sources	DSHS Automated Client Eligibility System (ACES), Homeless Management Information System (HMIS), TARGET, Consumer Information System (CIS), and Provider One
Homelessness (Narrow)	
Domain	Housing Stability
Definition	Identify separately the number and percent of clients in the following mutually exclusive categories: 1) Homeless without housing in ACES and not receiving HMIS-recorded assistance and 2) Receiving HMIS-recorded Emergency Shelter or Transitional Housing
Populations	Overall, Health Plans, Mental Health, Chemical Dependency, Long-term Care
Data Sources	DSHS Automated Client Eligibility System (ACES) and Homeless Management Information System (HMIS)
HMIS-Recorded Housing Assistance Penetration Rate	
Domain	Housing Stability
Definition	Number and percent of clients meeting the broad definition of homelessness who receive housing assistance recorded in the Homeless Management Information System (HMIS)
Populations	Overall, Health Plans, Mental Health, Chemical Dependency, Long-term Care
Data Sources	DSHS Automated Client Eligibility System (ACES), Homeless Management Information System (HMIS), TARGET, Consumer Information System (CIS), and Provider One

5732-1519 Recommended Performance Measures
Employment

Employment Rate	
Domain	Employment
Definition	Number and percent of clients with earnings in the quarter of service
Populations	Overall, Health Plans, Mental Health, Chemical Dependency, Long-term Care
Data Sources	Employer-reported quarterly employment data (from ESD UI wage file) matched to DSHS program data
Earnings Level	
Domain	Employment
Definition	Average monthly wages and hourly wage rate in the quarter of service
Populations	Overall, Health Plans, Mental Health, Chemical Dependency, Long-term Care
Data Sources	Employer-reported quarterly employment data (from ESD UI wage file) matched to DSHS program data
Hours Worked	
Domain	Employment
Definition	Average weekly hours and percent working more than half time in the quarter of service
Populations	Overall, Health Plans, Mental Health, Chemical Dependency, Long-term Care
Data Sources	Employer-reported quarterly employment data (from ESD UI wage file) matched to DSHS program data

Quality Plan (CQI)
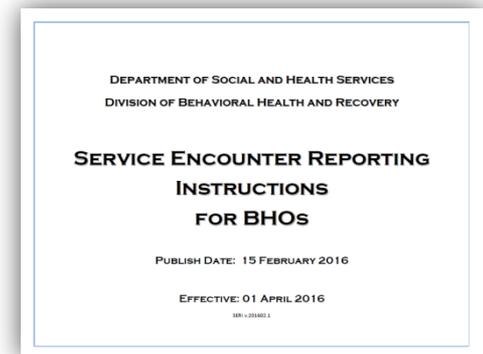## Evidence-based practice implementation, training, and fidelity review processes

- Develop plan for Baseline fidelity reviews
- Use 'trainers' to coordinate fidelity reviews
- Provide ongoing training on 'how to conduct fidelity reviews'
- Create a pool of fidelity reviewers that are also providers - create a learning collaborative atmosphere
- Research incentive payment possibilities for higher fidelity/participation in review process

http://store.samhsa.gov/product/Permanent-Supportive-Housing-Evidence-Based-Practices-EBP-KIT/SMA10-4510

Administration
Service encounter definitions

- Encounter data are the records of services delivered to Medicaid beneficiaries enrolled in managed care plans that receive a capitated, per-member-per-month payment. These records allow the Medicaid agency to track the services received by members enrolled in managed care. Encounter data typically come from billed claims that providers submit to managed care plans to be paid for their services.

- Propose the use of a Medical billing code (H0043) for Supportive Housing Services = Per Diem or 'daily rate where the expenses incurred on a daily basis are averaged'

DEPARTMENT OF SOCIAL AND HEALTH SERVICES
DIVISION OF BEHAVIORAL HEALTH AND RECOVERY

SERVICE ENCOUNTER REPORTING INSTRUCTIONS FOR BHOs

PUBLISH DATE: 15 FEBRUARY 2016

EFFECTIVE: 01 APRIL 2016

Administration
Information Technology

- Ensure H0043 SH service encounters can be submitted through Provider 1

    - ProviderOne is an online, electronic system that gives social services providers and medical providers greater flexibility to submit service encounters.

- Potentially create program ID code within behavioral health data system (also called the Behavioral Health Data Consolidation System (BHDC))

    - The Data Dictionary enumerates and explains each of the fields in each of the transactions that are submitted directly to DBHR.
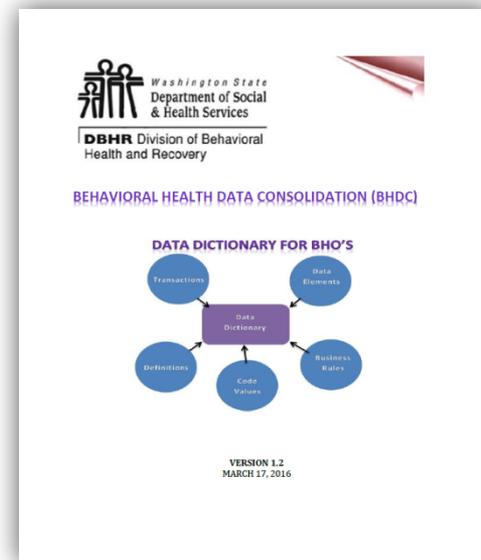
BEHAVIORAL HEALTH AGENCY LICENSE
Chapter 388-877 WAC
(formerly Chapter 388-865 WAC and 388-816 WAC, and sections in Chapter 388-865 WAC)

CERTIFIED SERVICES

Mental Health
Chapter 388-877A WAC

Chemical Dependency
Chapter 388-877B WAC

Problem Gambling
Chapter 388-877C WAC

Outpatient Services
- Brief Intervention
- Group Therapy
- Family Therapy
- Case Management
- Psychiatric Medication
- Day Support
- Less Restrictive Alternative
- Residential Treatment

Crisis Services
- Crisis Telephone Support
- Crisis Outreach
- Crisis Stabilization
- Crisis Peer Support Services
- Emergency Involuntary Detention

Recovery Support Services Requiring Program-specific Certification
- Employment Services
- Peer Support Services
- Wraparound Facilitation Services
- Medication Support Services
- Supportive Housing Services

Detoxification Services
- Youth Detoxification

Residential Treatment Services
- Intensive Inpatient Services
- Recovery House
- Long-term Treatment Services
- Youth Residential Services

Outpatient Treatment Services
- Level II Intensive Outpatient Services
- Level I Outpatient Treatment Services

Opiate Substitution Services

Assessment and Assessment -only Services
- DUI Assessment
- Assessment Only

Information and Assistance Services
- Alcohol and Drug Information School Services
- Information and Crisis Services
- Emergency Service Patrol Services
- Screening and Brief Intervention

Problem and Pathological Gambling Services
- Certification includes:
- Diagnostic Screening and Assessment
- Individual, Group, Couples, and Family Counseling
- Case Management

Administration
Licensing/certification WAC

Contract
Licensing/certification WAC

- Beginning to assemble potential BHO/MCO contract requirements
  - Monitoring the documentation requirements for the target populations
  - Participation in fidelity review processes
  - Other?

Ensuring the most significantly disabled get served

- Referral mechanisms between systems
  - HEN/ABD referrals for the Supported Employment benefit
  - Individuals exiting ER, state hospital or inpatient behavioral health settings – 'Warm Handoffs'
- Clarifying differences between other federally funded services
- Monitoring the phasing process/when to move onto the next phase

Current Education and Training Efforts

- Webinars and presentations
  - Monthly Division of Behavioral Health and Recovery (DBHR) topical webinars on employment and housing
  - Technical Assistance presentations for MCOs and ACHs

- Conference workshops
  - Conference to End Homelessness – May
  - WA Behavioral Healthcare Conference – June
  - Supported Employment Conference – August
  - WA Co-Occurring Disorder Conference – October

- Pilot Projects – Fact Sheets available on www.DSHS.wa.gov/BHA/DBHR/fact-sheets-bha-programs
  - SH: HARPS, PORCH, BRIDGES
  - SE: BEST, TANF SE, BRIDGES